

## Appendix D

### Plain Language

#### Summary

As part of Cabell Huntington Hospital's mission, we are committed to providing Emergency Services as well as other Medically Necessary Care to all patients, regardless of a patient's ability to pay for such services. Cabell Huntington Hospital is further committed to providing financial assistance to patients who have health care needs and are United States citizens, Uninsured, , ineligible for a government program, for Emergency Services and Medically Necessary Care based on their individual financial situation. The following is a summary of financial assistance available for patients of Cabell Huntington Hospital.

We provide financial assistance for emergency services or other medically necessary care at a discount from our normal charges if you are a United States citizen, your household income does not exceed 150% the Federal Poverty Guidelines (FPG) and you do not have assets in excess of \$50,000. All applicants will be screened for Medicaid coverage and must cooperate with Medicaid representatives to be considered for financial assistance.

If you do not meet the income criteria above you will be considered on a case-by-case basis for financial assistance if you have exceptional and/or special medical circumstances.

Individuals who qualify for financial assistance under this Policy will receive a discount of 100% and therefore will not be charged more for emergency services or other medically necessary care than the amount we generally bill patients having insurance or Medicare coverage (commonly referred to as AGB).

You may obtain a copy of our Policy and the Financial Assistance application form: (1) on our website at <http://cabellhuntington.org/fap>, and (2) in our admission/registration areas, in our Emergency Departments, or in any of our Financial Counselor's offices. In addition, you may call the following numbers to speak to a Financial Counselor or request a mailed copy of our Financial Assistance Policy, plain language summary and application form free of charge: 304-526-6344 or 304-526-6099 (general number); 304-522-3387 (CHH Women's Health Huntington patients); 304-399-2980 (CHH Women's Health Merritts Creek patients); or 304-399-2980 (The Mind Wellness Center patients).

You may apply at any point in the scheduling or billing process, so long as the application is received by Cabell Huntington Hospital within 240 days of the first billing statement, by completing and submitting an application and providing income information. Any Financial Assistance Application whether completed in person, online, delivered or mailed in, will be forwarded to the Financial Counselor for evaluation and processing. If you think you may have exceptional or special medical circumstances, a Financial Counselor representative can initiate an application for you.

If you need any help in applying, please contact our Financial Counselors located at our facilities or call the numbers listed above.

This Financial Assistance Policy and Plain Language Summary are also available in Spanish.